

Termination of Website Hosting & Email Services

May 1, 2017

Dear Valued BTInet Customer,

After more than 20 years of providing Website Hosting and Email services to the region, BTInet has reached the difficult decision to begin our exit from the business and discontinue these services. The gradual decline in customer numbers has made it increasingly difficult for us to justify the costs for the infrastructure and support needed to provide you with the secure, reliable service you expect to receive.

We understand the inconvenience of having to find a new website hosting and/or email provider, and we realize this will take time and effort on your part to find and move to a new provider. Therefore, ***the actual termination date of our website & email services will be extended until December 31, 2017.*** Your services will need to be moved to a new provider prior to this date, and we hope this advanced notice will help minimize the impact of this announcement. **Once you have moved your services to a new provider, please notify our office as soon as possible so that we can get your billing and services properly terminated.**

EMAIL CUSTOMERS: If you currently use your own domain name for your email addresses, other email providers should be able to use your domain name to set up new email addresses identical to the addresses you now have. However, if you currently use the BTInet domain (*@btinet.net*) for your email addresses, you will need to set up completely new email addresses with the new provider. To ease the conversion to a new address, BTInet can forward any of your current "btinet.net" email addresses to your new email addresses up until December 31, 2017.

WEBSITE HOSTING CUSTOMERS: In addition to website hosting, BTInet also provides many of our website customers with other services (*DNS hosting, email services and domain name renewal*). We recommend choosing a provider that can offer a solution for all the services you have with BTInet. This may also be an ideal time for you to consider a redesign of your current website as you set up services with a new provider.

We sincerely thank you for your loyalty and friendship during the years we've worked together, and we appreciate all your efforts involved in the migration of your services to a new provider. If there is anything we can do to answer any questions or assist you in the process, please don't hesitate to contact us.

Sincerely,



Mitch Stafford

Marketing Supervisor
BTInet
mstafford@btinet.com
701.557.5151